



**MEN'S 2027  
RUGBY  
WORLD  
CUP  
EXPERIENCES**

**OFFICIAL TRAVEL AGENT**



**Southern World**

*Unique Journeys*

AUSTRALIA NEW ZEALAND FIJI

## **RWC Pool Match Townsville Canada vs Spain 16 October 2027**



**(as at 21 Mar 26)**

## Australian Itinerary

### Thursday 14 October 2027 Arrive Townsville, Queensland

A vibrant region that encompasses beautiful coastal towns, rainforests, rugged Outback and country terrain. The appeal of this lovely region expands further from the city of **Townsville**, head in any direction and you'll be rewarded. The Great Barrier Reef sprawls to the east, the Outback beckons to the west, island paradises such as Magnetic Island and Hinchinbrook Island entice to the north while sugar cane and mango farming communities tempt in the south. The opportunities for exploration invite you.



### **Private Car/Driver Townsville Airport to Townsville City Hotel**

Operated by Hughes Leisure, Townsville

### **Accommodation (3 nights) at one of the following hotels:**

Ardo Hotel – Marina King Room and Ocean King Room

The Ville Resort Casino Townsville - Twin Rooms and Double/King Rooms

**Includes:** Full breakfast daily.

### Friday 15 October 2027 Townsville, Queensland

Today is free to relax and explore on your own.

**Saturday 16 October 2027**  
**Townsville, Queensland**

Today is at leisure until this evening's match.

Transport to and from today's match is by own arrangements.

Pool Match between the Canada and Spain at 8.15pm  
A Category 2 ticket per person is included.

**Sunday 17 October 2027**  
**Townsville, Queensland**

**Private Car/Driver Townsville City Hotel to Townsville Airport**  
Operated by Hughes Leisure, Townsville

**End of your arrangements**

**Programme: RWC Pool Match Townsville – Canada vs Spain - All Hotels**

**Travel Validity Dates: 14 October to 17 October 2027**

**Pricing Per Person in Nett AUD\$**

<b>Passengers</b>	<b>Cost Per Person Twin Share</b>	<b>Single Supplement</b>	<b>Triple Reduction</b>
1	AUD\$1,835.00		
2	1,700.00	AUD\$1,055.00	AUD\$0.00

**Child Costs**

- Not applicable

**Validity:**

All rates are in nett Australian dollars (AUD\$) and are valid for travel during the seasonality dates shown above. Should existing Government charges change or new charges be introduced prior to travel, we reserve the right to requote. Rates are not valid over special event periods when surcharged rates and/or minimum stays may apply. All tours must be started and completed within the validity dates of the rates shown for the specific rate to be applicable. Travel that crosses between rate validity, or where there is a seasonality note, will be subject to a special quotation. All prices are subject to availability of the specified services and contracted rates at the time of booking.

**Cost Includes**

Local Host and 24/7 Emergency Support

- Hospitality Desk at your hotel to assist you for the duration of the Package
- Hughes Leisure – Private car and driver transfer Adelaide International or Domestic Airport to Adelaide Hotel
- 3 nights at specified hotel above including portorage
- 3 full breakfasts
- One Category 2 Ticket to Pool Match – Canada vs Spain (16 October 2027)
- Hughes Leisure – Private car and driver transfer Adelaide Hotel to Adelaide International or Domestic Airport
- Government Goods and Services Tax of 10% (GST)
- Travel Wallet
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**Cost Excludes**

- Supplier surcharges when date/time of service required occurs on a public holiday or outside of standard hours
  - Both international and internal Australian flights (unless otherwise specified)
  - Optional tours and services
  - Meals other than those specified above
  - Beverages
  - Gratuities
  - Items of a personal nature (e.g. telephone calls, mini bar, laundry, etc.)
- Travel insurance (cancellations, loss of deposits, delays, etc.)
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**Important Notes**

- All itinerary components are subject to change without notice
  - All inclusions are subject to availability at the time of booking
- The itinerary is subject to the operation of individual touring components. Certain tours may need to be alternated

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## Terms and Conditions for RWC Pool Match Package Melbourne

All Premium Experience Packages for the Men's Rugby World Cup 2027 are sold on a non-refundable basis, except in circumstances where a match is cancelled or otherwise not delivered by the event organiser.

### **Pricing**

All prices are in Australian dollars (AUD\$) and include all local taxes which in Australia is a 10% Goods & Services tax (GST).

Southern World Australia will invoice in local currency (AUD\$). If payment is remitted in a currency other than the local currency, then Southern World Australia will set the rate of exchange to be applied for payment. Please request a rate just before payment is due.

### **Non-Refundable Deposit**

A non-refundable deposit equal to fifty percent (50%) of the total package price is required within **7 days after confirming your reservation.**

### **Full Payment**

The remaining fifty percent (50%) of the total package price must be paid in full no later than **15 April 2027.**

For any bookings made on or after **15 April 2027 full payment of the total package price is required at the time of booking.**

Failure to pay the outstanding balance within the specified timeframe may result in the cancellation of the booking at the organiser's discretion, and the initial non-refundable deposit may be forfeited.

### **Unused Services**

If services within the Package are not required or not used, no partial or full refund is due.

### **Insurance**

We highly recommend ALL passengers are fully insured to protect themselves against the loss of travel deposits, cancellation charges, full medical costs (including accident and sickness protection) and travel insurance including baggage and disrupted travel arrangements.

### **Mitigating Risk**

During the process of planning and scheduling your Australian travel arrangements Southern World Australia have taken every care to minimise your personal risk exposure through diligently crafting an itinerary that is well balanced and through the careful selection of travel vendors and providers that rigorously adhere to Australia's strict health and safety regulations.

However, all travel inherently has a degree of associated risk and if at any point during your journey you feel uncomfortable at your level of risk exposure or hazards, please immediately contact Southern World Australia to enable us to provide advice and assistance.

By confirming a booking, the purchaser acknowledges and agrees to these payment terms and the non-refundable nature of the package.

# ***Travel Tips***

From the Outback to the Reef, Australia is a land of great diversity. It offers stunning scenery, spectacular white sand beaches and a wide range of interesting and unique animals. Take a journey with us through this magnificent land.

## **Business Hours**

General retail trading hours throughout Australia are Monday to Friday 9.00am – 5.00pm. Saturday is either 9.00am - 12 noon or through to 5.00pm. Sunday shopping is available in most city centres and suburban malls. Please check with your Hotel Concierge for local information on trading hours.

## **Currency**

The Australian dollar is the basic unit, divided into 100 cents; coins are 5c, 10c, 20c, 50c, \$1, \$2 and notes are \$5, \$10, \$20, \$50 and \$100. Due to the discontinuation of 1c, 2c pieces, purchases made in Australia are subject to "rounding" of amounts either up or down. Most retailers have adopted the 'Swedish Rounding System' whereby prices ending in 1 to 4 cents will be rounded down and prices ending in 6 to 9 cents will be rounded up.

## **Banking/Travellers' Cheques**

Banks open Monday-Friday (except public holidays), 9.30am-4.30pm. Automatic teller machines operate on a card/PIN number system. Cash can be withdrawn 24 hours a day. Use of EFTPOS (Electronic Funds Transfer at Point of Sale) is common. All international credit cards (American Express, Diners, VISA, and MasterCard) are accepted. Travellers' cheques may be changed at banks and hotels.

## **Goods & Services Tax (GST)**

Goods and Services are taxed 10%. This tax is usually included in the advertised price.

## **Tipping Guidelines**

In Australia tipping is generally not customary and is only exercised as a genuine thank you for receiving great service. There is no obligation to tip, although the practice is common within the restaurant and tourism transport industries.

## **Tips for good service:**

1. Restaurants, a tip of about 10% is generally sufficient for good service with 15% for exceptional service.
2. Luggage Porters AU\$2.00 per piece.
3. Coach drivers and guides receive for touring (not transfers) around the AU\$5.00 per person per day, however tips should not be given for average or below average service/driving or commentary.
4. Private Drivers for transfers should be only tipped for excellent service (around AU\$10-20 total). The same applies for touring with a Driver/Guide, with tips for excellent service being anywhere from AU\$40-100 depending on the level of service.
5. Small group touring should be only tipped for excellent service (around AU\$20 per person).

## **Electricity Supply**

Australia's electrical current is 220/240 volts accepting 3-pin plugs. An adaptor can be used but it is important to note that they do not convert voltage. Universal outlets for 240v or 110v shavers are usually found in leading hotels.

## **Emergencies**

Dial 000 for police, fire or ambulance services.

## **Telephone Local Area Codes**

Australia uses 8-digit local phone numbers preceded by a 2-digit STD area code.

02 Central east region (NSW) New South Wales, (ACT) Australian Capital Territory

03 South east region (VIC) Victoria and (TAS) Tasmania

04 Mobile telephones Australia-wide

07 North east region (QLD) Queensland

08 Central and west region (WA) Western Australia, (SA) South Australia and (NT) Northern Territory

For example, if you are calling Canberra in the ACT from interstate, first dial the STD area code 02, then dial the local phone number.

## **Health Services**

Public and private health facilities have a high standard of treatment and care. Larger hotels often have a local doctor on call; otherwise, doctors and other medical services are listed in the front of the local telephone directory.

## **Pharmaceuticals and Medicines**

These are available from chemists/pharmacies during normal shopping hours. Most cities have urgent dispensaries open outside these hours and your Hotel Concierge will have a list of these. Chemists also sell cosmetics, insect repellent and sun protections.

## **Climate**

The southern parts of Australia have four distinct seasons, the opposite of those in the northern hemisphere. When it is winter in Europe and North America, it is summer in Australia. You will hardly see snow, apart from the mountainous regions in eastern Victoria and southern New South Wales. Australia's north is in the tropics which has two seasons, the dry and the wet; both have high temperatures year round. The centre has a typical desert climate, hot days and cool , which can be very cold in winter.

## **Sun Protection**

Due to Australia's high level of ultraviolet radiation it is highly advisable to wear sun protection such as sunglasses and/or a sun hat and to apply sunblock (SPF 30+) even when the day is overcast.

## **Water Supply**

Tap (faucet) water is safe to drink. City water is chlorinated; most water is fluoridated. Water sourced from rivers and lakes should be boiled or treated before drinking.

## **Time Differences, Time Zones and Daylight Saving**

Australia's East Coast is 10 hours ahead of GMT (Greenwich Mean Time) during the months of April to September (Standard Time) each year. With a land mass close to 7.7 million square kilometres, Australia is the world's sixth largest country and during Standard Time it is divided into three separate time zones.

### **Time Zones:**

#### ***Australian Eastern Standard Time (AEST)***

Covers the eastern states of Queensland, New South Wales (with the exception of the town of Broken Hill), Victoria, Tasmania and the Australian Capital Territory.

AEST is equal to Coordinated Universal Time plus 10 hours (UTC +10).

#### ***Australian Central Standard Time (ACST)***

Covers the state of South Australia, the town of Broken Hill in western New South Wales and the Northern Territory.

ACST is equal to Coordinated Universal Time plus 9.5 hours (UTC +9.5).

#### ***Australian Western Standard Time (AWST)***

Covers Western Australia.

AWST is equal to Coordinated Universal Time plus 8 hours (UTC +8).

### **Daylight Saving:**

Daylight Saving Time (DST) is the practice of advancing clocks one hour during the warmer months of the year. In Australia, Daylight saving is observed in New South Wales, Victoria, South Australia, Tasmania and the Australian Capital Territory.

Daylight Saving Time begins at 2.00am on the first Sunday in October, when clocks are put forward one hour. It ends at 2.00am (which is 3.00am Daylight Saving Time) on the first Sunday in April, when clocks are put back one hour.